

Redressal Mechanism for Investor Grievance

- Email id for Investor complaints has been given on website of company to resolve any complaints/clarification of clients.
- Register of complaints will be centrally maintained and all the complaints either received by way of letter, telephonic call, personal representation, e-mail, etc will be recorded in the Register of Complaints.
- Compliance officer will redress the investor grievances at his earliest according to nature of complaints preferably within 30 days from the date of complaint.
- The Compliance officer will report to Managing Director/ concern Director, if any violation of serious nature/ long pending investor complaints.